

Privacy notice

Article 13 of Regulation (EU) 2016/679 (GDPR)

English translation of the Italian notice updated on 9 September 2026.

This notice explains how Autonoleggio Consolo processes the data of people who visit the website or request information about rentals, transfers and excursions. It covers browsing and contacts initiated through the website; any further processing related to a rental agreement is explained when the relevant data is collected.

01 / Controller and contact details

Autonoleggio Consolo di Consolo Stefanino Battista

Registered office: Corso Umberto 37/b, 91017 Pantelleria (TP), Italy.

Operating address: Via Madonna della Margana, 91017 Pantelleria (TP).

VAT number: 01429820812.

Email: info@autonoleggiopantelleria.info

Email: autonoleggioconsolopnl@gmail.com

Certified email (PEC): consolostefanino@legalmail.it

Telephone: [+39 338 611 6825](tel:+393386116825)

02 / What data we collect

Browsing. IP address, date and time of requests, requested pages and resources, response status, technical browser and device information and, if transmitted, the referring page.

Enquiries and messages. First and last name, email, telephone number and message content. For excursions, the date and number of participants are also required. The data comes directly from you or is communicated by your device.

Please provide only information relevant to your enquiry: the forms do not request health information, identity documents or payment card details.

Purposes and retention

03 / Why we process data

Information about availability, quotations and services. We use the data to respond and carry out the pre-contractual steps you request. Legal basis: Article 6(1)(b) GDPR. For general questions unrelated to a contract, the basis is our legitimate interest in responding to communications received (point (f)).

Website operation and security. Technical data is used to deliver pages, detect faults, prevent abuse and protect systems and communications. Legal basis: the controller's legitimate interest in keeping the service secure and available (Article 6(1)(f)).

Legal obligations and protection of rights. Where necessary, we process data to comply with legal obligations (Article 6(1)(c)) or to establish, exercise and defend legal claims, based on the controller's legitimate interest (point (f)).

04 / Providing data and consent

You can browse without submitting an enquiry. Fields marked with an asterisk are necessary to send the relevant form; it cannot be submitted without that data. You can also contact us using the details on page 1.

Processing necessary to respond to a request for a quotation does not require separate privacy consent. Acknowledging this notice does not authorise advertising or tracking. Optional processing based on consent requires a specific choice that can be withdrawn (Article 6(1)(a)).

05 / How long we retain data

Enquiries and correspondence: for the time needed to handle the enquiry and directly related exchanges. The duration depends on the outcome of the negotiations, the requested service and any disputes. If a contractual relationship arises, retention periods required by applicable civil and tax obligations also apply.

Technical data and logs: for the period needed to operate the service and check its security; data relating to incidents may be retained for the time needed for investigations or at the authorities' request.

The need for retention is reviewed periodically. Once the purpose has ended, and there are no remaining obligations or current needs to protect rights, the data is deleted or anonymised. External resources are also subject to the retention periods stated by their respective providers.

Cookies and external services

06 / Resources used on the website

The website integrates Google Maps, Google Fonts and a Facebook component. These resources may connect your browser to the providers' servers during browsing, even without clicking the content. Your IP address and information about your browser and the page visited may be transmitted.

Google Maps and Google Fonts. Google Maps displays the business location; Google Fonts provides the typefaces. Google's processing is described in [Google's Privacy Policy](#).

Facebook. The social panel and its code are provided by Meta. The service may receive browsing data and use cookies or other identifiers depending on the user's account and settings. See [Meta's Privacy Policy](#) and [Facebook's Cookies Policy](#).

External links. Links to WhatsApp, social networks and other websites open independent services. If you choose WhatsApp, your number, profile data and message are also processed under [WhatsApp's Privacy Policy for the EEA](#). You can use email or telephone instead.

07 / Cookies and user choices

Cookies strictly necessary for communication or for a service expressly requested do not require consent under Article 122 of the Italian Privacy Code. Profiling cookies and other non-essential tracking tools require prior, specific consent that can be withdrawn.

Browsing, scrolling a page or signing in to a social account does not constitute consent. You can block or delete cookies through your browser settings: this does not replace the controller's obligations. The features, lifetimes and controls of third-party cookies are described in the linked notices.

08 / Transfers outside the EEA

Google and Meta services may involve processing outside the European Economic Area, including in the United States. Safeguards stated by the providers include the EU-US Data Privacy Framework, within the scope of applicable certifications, and standard contractual clauses (Articles 45 and 46 GDPR).

Details and how to obtain a copy of the safeguards: [Google transfers](#), [Meta's Data Privacy Framework](#) and [WhatsApp transfers](#). You can ask the controller for clarification using the contact details on page 1.

Protection and your rights

09 / Who may process data

Authorised personnel and hosting, email and IT support providers access data only for the stated purposes. Anyone acting on the controller's behalf must follow its instructions under Article 28 GDPR.

Advisers and authorities may receive relevant data to meet legal obligations or protect rights. External services operate under their own notices. Messages submitted through the forms are not published on the website.

Data is processed using IT tools and, where necessary, paper records, with technical and organisational measures proportionate to the risks. Enquiry handling does not involve solely automated decisions producing legal or similarly significant effects (Article 22 GDPR).

10 / How to exercise your rights

In the circumstances and within the limits set out in Articles 15-22 GDPR, you may request:

Access and rectification: find out whether we process your data, obtain a copy and correct it.

Erasure and restriction: have data deleted or processing restricted where the conditions are met.

Objection: object, on grounds relating to your situation, to processing based on legitimate interests.

Portability: receive the data you provided in a structured format where automated processing is based on consent or a contract.

Withdrawal: withdraw consent at any time without affecting the lawfulness of processing carried out before withdrawal.

Write to the controller's email or certified email (PEC) address on page 1. You will receive a response without undue delay, within one month. This may be extended by a further two months because of the complexity or number of requests, with a reasoned notice within the first month. Where necessary, you may be asked for information to verify your identity.

You may lodge a complaint with the [Italian Data Protection Authority](#) or the authority where you habitually reside, work or where the alleged infringement occurred. You may also seek a judicial remedy.

11 / Legal references

[Regulation \(EU\) 2016/679](#); Italian Legislative Decree 196/2003, as amended; [the Italian Data Protection Authority's Guidelines on cookies and other tracking tools of 10 June 2021](#).